

Privacy Notice

You have received this Privacy Notice because we believe that it is very important to protect your personal information. Please read this document carefully, as it contains important information.

We, Novartis Pharmaceuticals UK Limited ('**Novartis**'), are a company formed under the laws of England and Wales and located at 2nd Floor, the Westworks Building, White City Place, 195 Wood Lane, London W12 7FQ. We are responsible for processing your information and, as the 'data controller', we decide why and how we do this.

What is this platform?

This platform ('the Platform') is an online is designed to help you track your symptoms and the progression of your condition. The Platform contains a questionnaire that you can answer as many times as you want.

You can use the Platform without providing any personal information, or you can create an account and track your symptoms over time.

You can download your responses in a report, and you can also choose to email the report to your healthcare professional.

Using your information

We will use your information for the purpose of providing you with access to the Platform. This use of your information is based on your consent.

In some cases, we may need to use your information to comply with our legal or regulatory obligations. This use of your information is necessary for our legitimate interests in complying with legal and regulatory obligations.

Collecting your information

We collect the following information when you use the Platform:

- Your age
- Information about your conditions, symptoms and diagnosis

If you choose to register on the Platform, we also collect:

- Your first and last name
- Your email address
- Your phone number (if you chose to sign up for text reminders)
- The email address of your healthcare professional (which we delete once an email has been sent)
- Your responses to optional surveys (which are analyzed at an aggregate level)

Novartis does not have direct access to any information that could identify you. The information that you input on the Platform is stored on a server hosted by a company called Observia as described below. Novartis will have access to, and may generate insights, using aggregated and anonymous data, but none of this data can be used to identify you.

Sharing your information with your healthcare professional

You have the option to share a report with your healthcare professional by email. Please ensure that you input the correct email address before sharing your report with your healthcare professional. Novartis accepts no responsibility where you have shared your report with an incorrect email address.

We are responsible for using your information for the purposes described in this Privacy Notice. Your healthcare professional is separately responsible for using your information to provide medical treatment and care. This Privacy Notice does not apply to the use of your information by your healthcare professional. You can ask your healthcare professional about their use of your information.

Sharing your information with others

The Platform is provided and maintained on behalf of Novartis by Observia SAS ("**Observia**"), located at 16 rue Brancion, 75015 Paris, France). Observia processes your information on behalf of Novartis and acts as a 'data processor'.

Your information may also be processed by: our personnel (including personnel, departments or other companies of the Novartis group); our independent agents or brokers (if any); other suppliers and services providers; any third party to whom we assign or novate any of our rights or obligations; and our advisors and external lawyers in the context of the sale or transfer of any part of our business or its assets.

By law, these people and organisations must protect the confidentiality and security of your information. You can ask us for a list of organisations that will handle your information on our behalf.

Your information may be provided to a national or international authority if we are required or allowed to do so by law or regulation.

Your information may be processed, accessed, or stored outside the country you are located in, and where the same level of protection is not provided. In this case, we will make sure your information is protected as required by law, including by using 'binding corporate rules' and 'standard contractual clauses'. You can ask us for more information about these by emailing us at privacy_uk.ireland@novartis.com.

Storing your information

We will store your information for 5 years after you have stopped using the Platform.

Your rights

By law, you have a right to request a copy of your information. You can also object to its use or ask for it to be updated, restricted, erased, or transferred to another organisation. You may withdraw your consent at any time.

If you have a question or want to exercise the above rights, you can email us at the address below. If you are not satisfied with how we use your information, you can address your concern to our data protection officer. You also have the right to lodge a complaint with the Information Commissioner's Office (ico.org.uk).

Point of contact

If you have a question about the collection or use of your information, or you wish to exercise your rights, please contact privacy_uk.ireland@novartis.com.